



*An Oregon leader in primary care,
behavioral health care and prevention*



2018 ANNUAL REPORT

A background image of dandelion seed heads in various stages of dispersal, set against a light teal and yellow gradient. The seed heads are dark brown and green, with some showing the characteristic white, feathery pappus. The overall composition is soft and naturalistic.

MISSION *To provide our communities access to world class primary care, addictions treatment, behavioral health care and prevention services to promote health and restore lives.*

APPROACH *We integrate science, compassionate care and innovation to promote the health and well-being of the individuals, families and communities we serve.*

VALUES

Caring

We act with care and compassion to support our customers, our communities and each other.

Accessibility

Our programs and services are person-focused, accessible, culturally relevant and trauma informed.

Excellence

Our promise and commitment is to clinical excellence and world-class customer care.

Respect

Our organization is built on deep respect for the individuals, families and communities we serve.

Innovation

We leverage the knowledge of science and the wisdom of experience to inspire hope, health and recovery.

Integrity

Our organization is built on a foundation of honesty, trust, ethical conduct and accountability.

Professionalism

Our employees are valued professionals who commit their time and talents to our mission.



CONTENTS

- Our Commitment to Restoring Health and Lives 4**
 - CEO & Board Chair Messages
- Sustaining Our Mission 5**
- Who We Serve 6**
- Our Health System Service Locations. 7**
- Integrated Medical and Behavioral Health Care**
 - Adapt Addiction Treatment & Recovery 8-9
 - Compass Behavioral Health 10-11
 - SouthRiver Community Health Center 12-13
- Engaging People and Communities 14-15**
- Commitment to Excellence 16-17**
- Comprehensive Services 18**



We are proud to be recognized by national accrediting organizations for demonstrated commitment to improving access to medical and behavioral health care.

CARING, COMMITMENT, AND COLLABORATION

Together We Are Restoring Health and Lives



Gregory S. Brigham, Ph.D., CEO

For nearly 50 years, we have embraced the principles of accessibility, integration and partnership. With nearly 11,000 people served, we continue to be a mission-driven organization—restoring lives and improving the health of our community.

Over the past year we focused on the integration and expansion of care to make it easier for community members throughout our southern Oregon region to connect with the care they need, regardless of their ability to pay. In response to the opioid-driven public health emergency, we expanded medication-assisted opioid treatment to Coos County. In response to the growing number of children separated from parents due to problems of addiction, we developed supportive housing to reunite Josephine County families in recovery. And, in response to the growing mental health needs of children, we expanded the reach and capacity of school-based counseling and treatment services throughout Douglas County.

Sustaining and growing the services available to our community is a team effort. We are grateful for the unwavering commitment of our talented employees, dedicated board of directors, valued community partners and countless family and friends who support the women, men and children who are on the road to health and recovery.



Todd C. Munsey, Board Chair

Our board of directors continues to be impressed, supportive and very engaged in the growth of this organization. The Adapt leadership, their vision, and accomplishments over the years has been astounding. It couldn't happen without exceptional employees and community support, and we are blessed with both.

In Douglas, Coos, Curry and Josephine counties, where the need consistently outweighs the resources, Adapt, SouthRiver Community Health Center and Compass Behavioral Health provide hope and solutions to life's physical and mental health challenges. This collective organization literally changes and saves lives every day. Our sincere gratitude and appreciation for our valued employees and many community partners cannot be overstated.

Our work has never been more important than it is today and, of course, there is much more to be done. It will continue to require the support of family, friends and our community at large. We don't typically boast about our success, and that is by design, but we invite you to read the facts, figures and valuable information included in this report. Learn more about our organization and the people making it happen. Share your feedback with us. Your support will help us increase our effectiveness in providing much-needed services in southern Oregon.



Executive Team

Gregory S. Brigham, Ph.D.
Chief Executive Officer

John Collins, M.D.
Adapt Medical Director

Terri Lundy, M.D.
SouthRiver Medical Director

Lisa Hubbard, LCSW
Adapt Clinical Director

Cherie Barnstable, LCSW
Compass Clinical Director

Grant Schroeder
Chief of Medically Assisted Services

Susan Jeremiah
Chief Human Resources Officer

Janet Tribble
Chief Financial Officer

Mari Stout, MHSA
Chief QI/Compliance Officer

Michelle Watson
SouthRiver Chief Operations Officer

Jerry O'Sullivan, MBA, CPS
Senior Director of Operations

Matthew Corrington
Chief Information Officer

Board of Directors

Todd C. Munsey, *Chair*

Lee Paterson, *Vice Chair*

Gary Wayman, *Secretary/Treasurer*

Dallas Amer

Neal Brown

Veronica Gillespie

Grace Powers

Scott Rutter

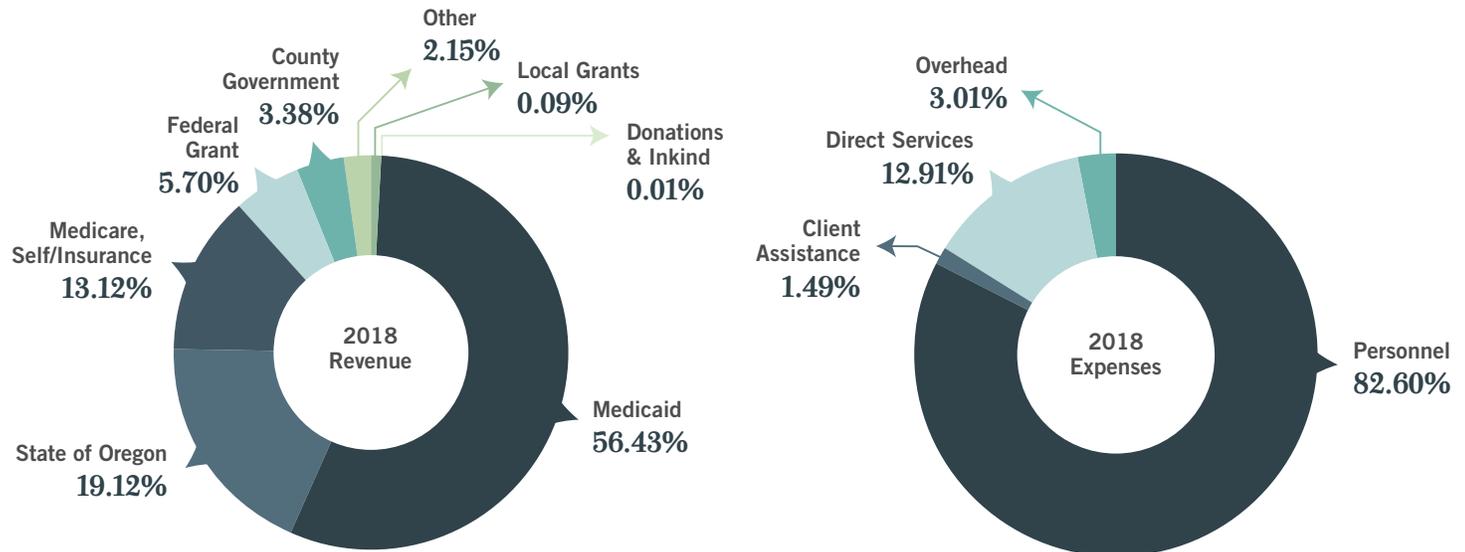
Kelsey Wood



SUSTAINING OUR MISSION

A Strong Foundation Built on Trust

Our organization is built on a foundation of honesty, trust, ethical conduct and accountability. We are committed to providing world-class care to our patients and to achieving Oregon's Triple Aim of better health, better care and lower costs.



Some graphs in this report may not equal 100% due to rounding.

Making a Difference

Our many supporters and community partners have sustained us over the years and have helped build a comprehensive system of care that is making a difference in peoples' lives today and for generations to come.

Major Funders

- Advanced Health CCO
- AllCare CCO
- Coos County
- Douglas County
- Douglas Public Health Network
- Health Resources & Services Administration
- Josephine County
- Oregon Criminal Justice Commission
- Oregon Health & Science University
- Oregon Health Authority
- State of Oregon
- Umpqua Health Alliance CCO

Donors & Foundations

- CASA (KIC Collaborative)
- Coquille Tribal Comm Fund
- Douglas Electric Cooperative
- The Ford Family Foundation
- Mercy Foundation
- OHSU Knight Grant
- Optimum Environmental Corporation
- Oregon Health Authority Health Systems Division
- Umpqua Health CHIP
- Greater Douglas United Way

Knowing that our organization has such a strong and respected presence in Oregon gives me confidence that we are truly making a difference.

Lee Paterson, Vice Chair
Board of Directors

10,997

Total People Served
All Divisions

210,629

Total Service Visits
All Divisions



Male

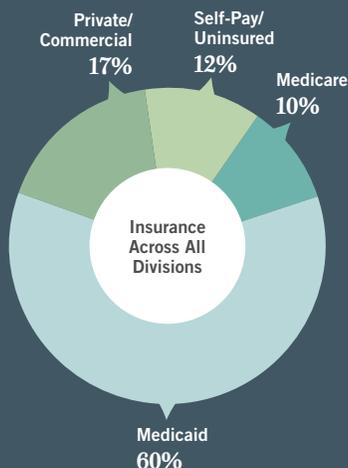
48%



Female

49%

3% OTHER/UNKNOWN



WHO WE SERVE

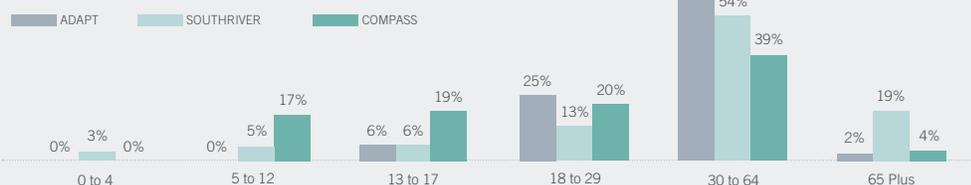
Medical and Behavioral Health Care

Supporting our patients and their families as they overcome addiction, mental illness, and medical challenges is at the heart of our mission. With nearly 11,000 people served in 2018, we are expanding models of care to make it easier for community members to connect with the care they need, regardless of ability to pay. This is what we do *together*.

Treatment Population by Division

	TOTAL CLIENTS SERVED	TOTAL SERVICE VISITS
Adapt Addiction Treatment	3,351	137,100
Compass Behavioral Health	3,638	52,392
SouthRiver Community Health Center	4,008	21,137

Care for All Ages



2018 Highlights

Adapt Addiction Treatment

- Opioid Treatment Program awarded highest level of accreditation by the national Commission on Accreditation of Rehabilitation Facilities (CARF)
- Opened North Bend Opioid Treatment Program July 2018
- Celebrated 30 years of service at Deer Creek Youth Residential Treatment Center
- Announced opening of Eveningside Supported Housing in Grants Pass for families in recovery

SouthRiver Community Health Center

- Expanded access to mental health and substance use disorder prevention and treatment, including medication-assisted treatment for opioid use disorder
- Began integration of PRAPARE patient screening protocol to identify and address the social factors that affect patients' overall health and health outcomes
- Hosted Pain Matters—a community event to raise awareness about pain management, effective opioid treatment, medication safety and prevention of opioid misuse and overdose
- Received 2018 Access Enhancer award by Health Resources & Services Administration

Compass Behavioral Health

- A 19% increase in clients served over 2017
- Increased k-12 school-based counseling services with therapists in 31 Douglas County schools
- Worked toward expanded mobile crisis response for mental health emergencies in partnership with the City of Roseburg
- Successful transition of Adult Mental Health to Roseburg-Madrona campus to increase access to care in one convenient location

Organization

- Sustained tradition of strong fiscal accountability with the highest achievement designation by an independent financial auditing firm
- Met expanded professional credentialing requirements for substance use and mental health treatment providers, with 76 employees newly certified or recertified
- Major transformation of our behavioral health information system to CareLogic to enhance service delivery and client care coordination
- Unveiled a new website and visual brand identity in recognition of Adapt's reputation for quality care built over nearly 50 years of service

SERVING SOUTHERN OREGON

Adapt Health System

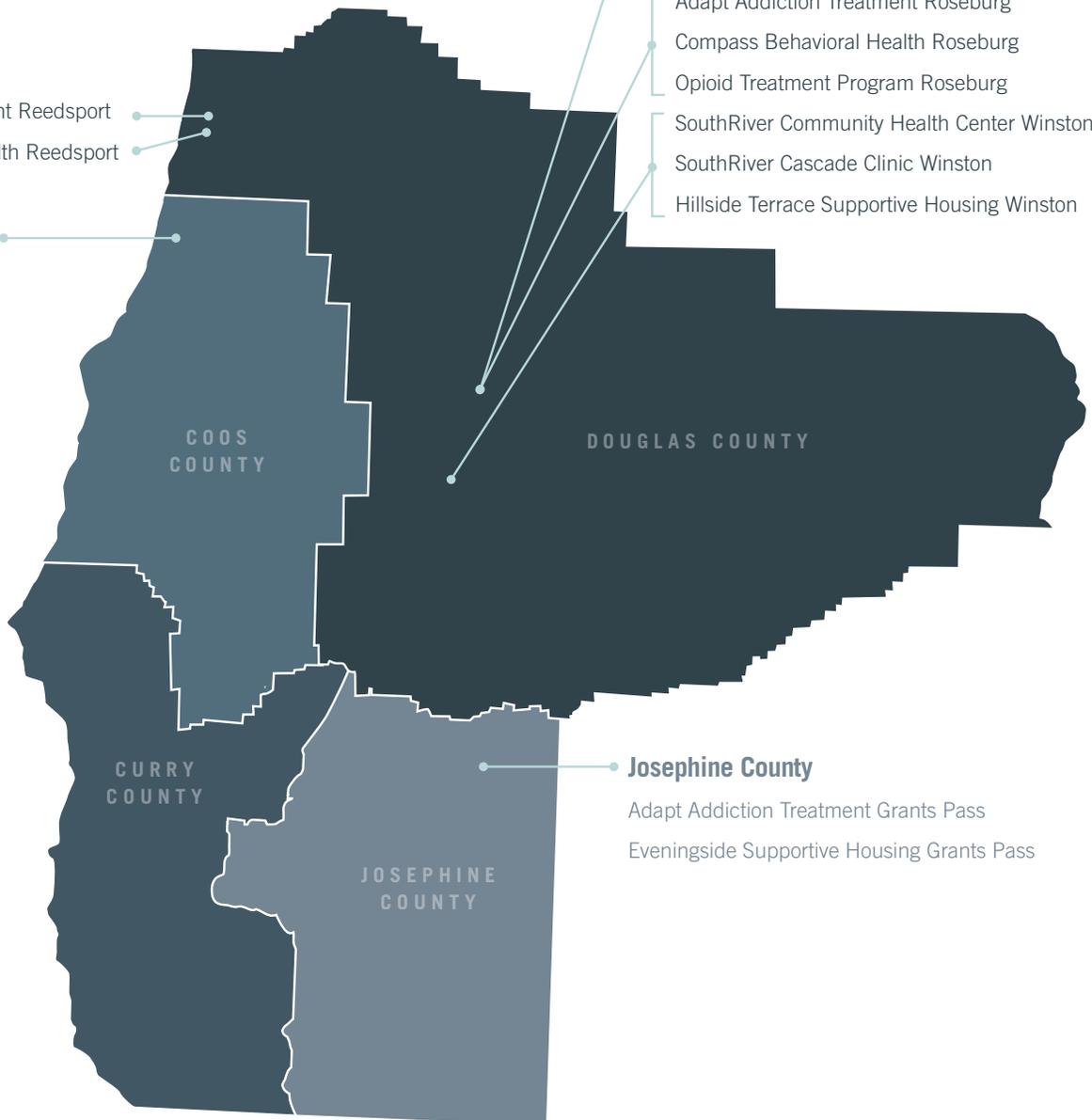
As the needs of our community have changed and grown over the years, we have expanded our services to bring health within reach of more people.

Douglas County

- Adapt Addiction Treatment Reedsport
- Compass Behavioral Health Reedsport

Coos/Curry Counties

- Adapt Addiction Treatment North Bend
- Opioid Treatment Program North Bend
- Fresh Start Day Treatment & Supportive Housing North Bend



Regional

- The Crossroads Adult Detox & Residential Treatment Center
- Deer Creek Youth Residential Treatment Center

Douglas County

- Adapt Addiction Treatment Roseburg
- Compass Behavioral Health Roseburg
- Opioid Treatment Program Roseburg
- SouthRiver Community Health Center Winston
- SouthRiver Cascade Clinic Winston
- Hillside Terrace Supportive Housing Winston

Josephine County

- Adapt Addiction Treatment Grants Pass
- Eveningside Supportive Housing Grants Pass

Although our organization has changed and grown to keep pace with Oregon's changing healthcare landscape, what remains constant is our mission to improve the health and lives of the people we serve.

Gregory S. Brigham, Ph.D., CEO

ADDICTION TREATMENT & RECOVERY

A Journey, Not A Race

When it comes to treatment and recovery, one size does not fit all. Adapt provides a variety of convenient and accessible treatment options to help individuals and their families heal in their own way and at their own pace. Our approach is to treat the whole person—identifying each individual’s unique strengths and needs and matching them with the most appropriate care.

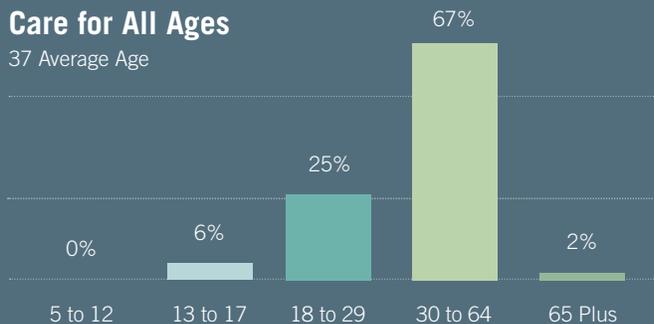
We offer a full-continuum of essential care for individuals and families with substance use and co-occurring behavioral health disorders—from medical detox and residential care to outpatient treatment and after care. Our programs connect science with practice to bring hope, health and recovery to the children, adolescents, adults and families we serve.

137,100 Total Youth & Adult Service Visits

Outpatient Treatment Programs	71,907
Residential Treatment Programs	11,820
Opioid Treatment Programs	53,373

Care for All Ages

37 Average Age

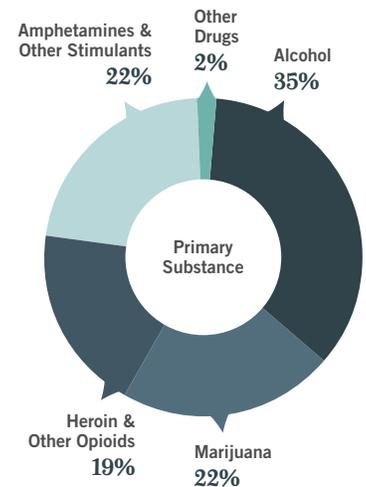


Caring for People Where They Are

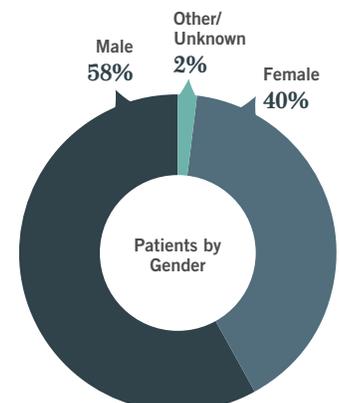
At The Crossroads

Everyone’s treatment needs are different, but the most important step to recovery is the first one. For those who require medical assistance to safely stop drinking or drug use, Adapt’s licensed sub-acute residential detoxification program at The Crossroads offers medically monitored or monitored acute treatment to help adults safely and effectively detoxify from alcohol, opiates and other drugs.

Because some patients enter residential care as the next step after detoxification, our 32-bed residential treatment center offers a safe, supportive and therapeutic treatment environment where adult men, women, and women with young children (ages 0-6) can restore their health and rebuild their lives. In 2018, 543 individuals received detoxification and/or residential treatment services to begin their journey to life-long health and recovery.



*All programs Jul-Dec 2018



Breaking the Cycle

Corrections Treatment Services

Recovery is about having hope for the future. It's a life-long process of change to restore and sustain a productive life at home, at work and in the community.

Adapt works in cooperation with community corrections agencies to provide a full range of outpatient, residential care and after care services. Our skilled treatment counselors provide individualized, evidence-based treatment, focused not just on the skills needed to maintain long-term recovery, but also to reduce the risk of future criminal activity and incarceration. In 2018, we provided corrections treatment and support services to 633 corrections-involved individuals.

30 Years & Counting

Deer Creek Youth Residential Care

Being a teenager can be a time of wonder and a time of increased pressure that can lead some young people to abuse drugs—alcohol, tobacco, illegal and prescription drugs. For 30 years, Deer Creek Youth Residential Treatment Center has provided care for young people struggling with substance use and behavioral disorders that make it difficult to function well at home, school and in their community. Certified counselors provide evidence-based and age-appropriate treatment that focuses on whole-person health and recovery, including physical health, family counseling, therapeutic recreation, cultural development and personal skill-building. And, because treatment and education go hand-in-hand, Deer Creek is certified as a Phoenix School extension, young people are able to work toward their educational goals while receiving care. In 2018, Deer Creek helped 58 adolescents on their way to productive, healthy and rewarding lives.

Restoring Hope & Lives

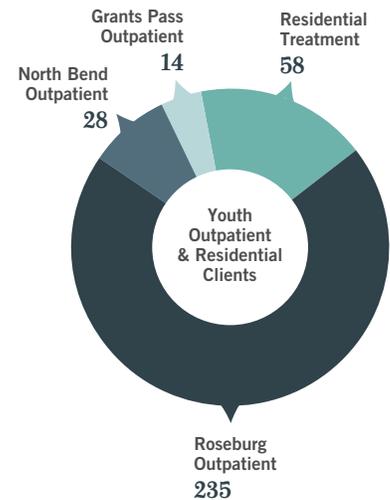
Adapt Opioid Treatment Program

Opioid use disorder is a chronic, life-threatening medical condition. Much like high blood pressure and diabetes, opioid use disorder requires long-term chronic disease management services provided by skilled professionals.

Medication-assisted treatment is the gold standard for treatment of opioid use disorder. Medication-assisted treatment combines prescribed medications—buprenorphine and methadone—with behavioral therapies to help people remain in treatment and achieve long-term recovery from alcohol, opioid and other drug dependence. Adapt opened its first Opioid Treatment Program in Roseburg in 2017, and in 2018 opened a second Opioid Treatment Program in North Bend. In 2018, a total of 424 individuals received life-saving medication-assisted treatment for opioid use disorder.

424 Opioid Treatment Program Patients Age 18 & Over

North Bend (6 mo.)	125
Roseburg (12 mo.)	299



When you have a loved one who is dealing with an addiction, it affects the whole family. Knowing that they have a problem and that you care about them, you want them to go someplace where they'll be cared for by professionals who know what they're doing. Adapt is that place.

Carl Leder, MSPAS, PA-C
Physician Assistant

COMPASS BEHAVIORAL HEALTH

3,638

Youth & Adult Clients Served, a 25% Increase Over 2016

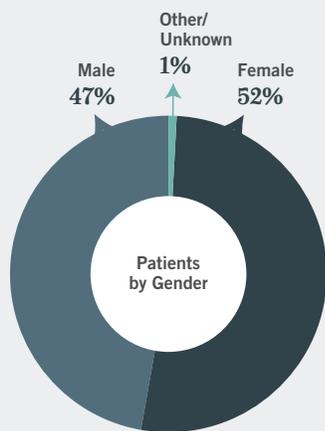
52,392

Youth & Adult Service Visits

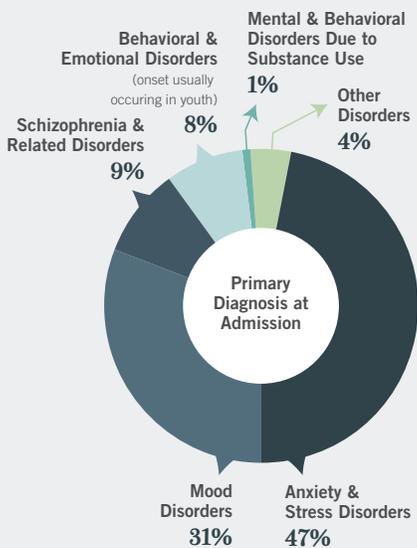
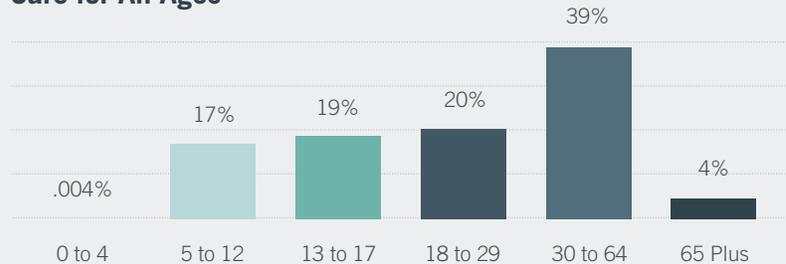
Building Healthy, Strong and Resilient People and Communities

As the Local Mental Health Authority and Community Mental Health Program for Douglas County, Adapt is responsible for providing a seamless system of care that meets the complex mental health needs of our community. We take that responsibility seriously. With careful attention to advancements in brain science and the clinical treatment of mental illness, we have set the course for expanded services and new partnerships to strengthen the delivery of recovery-oriented mental health care.

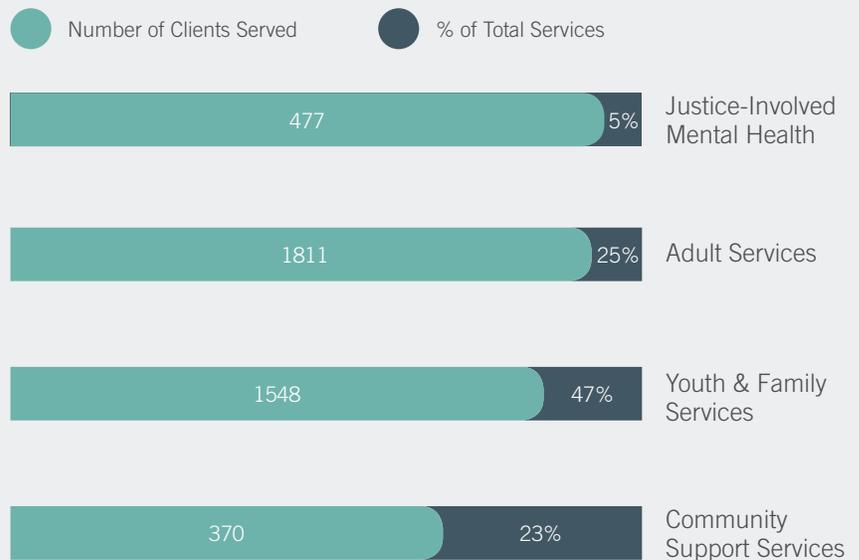
The transition of Douglas County's Community Mental Health Program to Adapt in 2016 created a unique opportunity to welcome and grow a skilled professional team of psychiatrists, psychiatric nurse practitioners, nurses, licensed and credentialed mental health professionals and administrative staff who are dedicated to helping our clients achieve stability and gain the skills and resources needed to be successful at home, work, school and in the community. Since that time, we have seen a 25% increase in our client volume—from 2,912 clients in 2016 to 3,638 clients in 2018.



Care for All Ages



Clients Served & Service Counts by Program Area



Stabilizing Personal and Family Emergencies

Solutions to Reduce and Respond to Crisis

Compass Behavioral Health provides 24-hour crisis response that is consistent with principles of recovery and resilience and strives to reduce future crises by focusing on real solutions. Our skilled Crisis Team works with law enforcement, health systems, social service providers, and others to provide crisis intervention services to improve outcomes for people in crisis—and to reduce the burden on the emergency room and criminal justice system. We are proud to continue work with the Roseburg Police Department to connect people experiencing a mental health or substance use crisis with the most appropriate level of care. In 2018, 268 Compass clients received crisis intervention services, and another 2,024 phone calls to our 24-hour crisis line provided critical access to care.

Addressing Youth & Family Mental Health Needs

Quality Care at School and in the Community

Compass Youth & Family works closely with schools, health systems, social service agencies and other community partners to ensure that mental health treatment and community supports are available for youth and their families. Because our school-based services aim to treat and stabilize youth in the most accessible and least restrictive environment, Compass offers individual, group and family counseling year-round at school and in students' homes.

In 2018, skilled therapists provided care to 604 students in 31 schools and two school-based health centers, representing 12 Douglas County school districts. Working in cooperation with the Douglas Education Service District, we increased psychiatric day treatment services—also known as Therapeutic Learning Classroom—for students in kindergarten through 8th grade with emotional or behavioral difficulties that impact their ability to be successful in school, home and in the community. This evidence-based program is now available to all Douglas County students in kindergarten through 8th grade in three regional locations—Roseburg, Myrtle Creek and Sutherlin.

Fostering Success & Independence

Supporting Positive Outcomes

Compass Community Support Services is an important part of our comprehensive system of care—focusing on each individual's unique needs to successfully manage their symptoms, maintain stability and live independently in their own community. Our Community Support Services team consists of mental health and substance use treatment providers, nurses, peer specialists, employment specialists and other skilled professionals who work together to provide essential mental health services to address the often-complex needs of our clients. In 2018, 370 individuals received personalized support services to be successful in their treatment and lives.

268

Clients Received Mental Health Crisis Intervention

2,024

Calls to 24 Hour Crisis Line

604

Students Received School-Based Counseling Services

123

Youth Received Wraparound Services to Meet Their Health Needs and Goals

370

Individuals Received Community Support Services to Achieve Success in Their Treatment and Lives

SOUTHRIVER COMMUNITY HEALTH CENTER

Improving Health & Lives

Established in 2006, SouthRiver Community Health Center has grown to provide fully-integrated physical and behavioral health care services in two clinic locations in Winston. SouthRiver served 4,008 patients in 2018, an 8% increase over 2017.

Improving patient and population health requires a focus on health equity—equity of access, treatment, and outcomes. SouthRiver’s clinical team works with our patients and in the community to address the social factors that create obstacles to improved health. The following are just a few of the efforts underway to put good health within reach of more people.

Identifying and Treating Opioid Use Disorder

Medication-Assisted Treatment is reducing barriers to care for SouthRiver patients who struggle with opioid use disorder. Combined with individual and group counseling, SouthRiver medical providers are authorized to prescribe Suboxone to reduce the symptoms of opioid addiction and withdrawal. In 2018, 335 patients received medication-assisted treatment for opioid use disorder, an 84% increase over 2017.

Integrating Physical & Behavioral Health Care

People with serious mental illness experience significant gaps in health care, resulting in poor health, shorter life expectancies, and higher health care costs. SouthRiver is taking steps to address barriers to medical care for people with substance use and mental health disorders by co-locating primary care services at Adapt’s behavioral health facility in Roseburg. This effort will improve care for individuals at greatest risk of poor health outcomes, including those with trauma histories and/or severe and persistent mental illness.

Focus on Patients Experiencing Homelessness

Being homeless can contribute to poor health, and poor health can lead to homelessness. In 2018, 777 patients identified as homeless—19% of SouthRiver’s total patient count. To better identify and address the health needs of patients experiencing homelessness, SouthRiver implemented a robust electronic health record coding system to ensure a more thorough screening of patient housing status. Clinical staff are trained in patient-centered “asking practices” to avoid potential stigma around homelessness.

Improving Care for Justice System Involved Individuals

In partnership with the Local Public Safety Coordinating Council and the Department of Human Services, SouthRiver is helping inmates enroll in the Oregon Health Plan and connect with critical social services prior to release. In 2018, over 400 individuals received support to help meet their post-release health needs.

4,008

Patients Served, an 8% Increase Over 2017

21,137

Total Clinic Visits, a 17% Increase Over 2017

335

Patients Received Medication Assisted Treatment, an 84% Increase Over 2017

19%

of Patients Identified as Homeless in 2018

To better understand and improve patients’ health, work is underway at SouthRiver to implement a new patient screening protocol called PRAPARE—Protocol for Responding to and Assessing Patients’ Assets, Risks, and Experiences.

Clinical Services

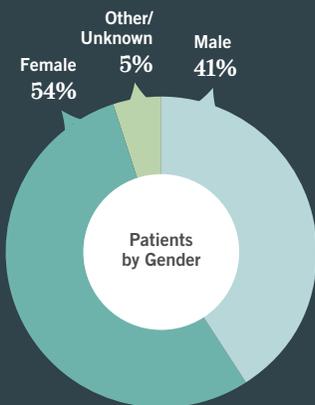
Quality of Care Measures

SouthRiver's dedicated staff provides patients with the services they need when they need them, including specialty care for patients with diabetes, chronic pain, substance use disorders and other complex health conditions. Our most impressive accomplishments are reflected in the gains made in meeting local, state and national quality of care measures. The SouthRiver clinical team reviews quality of care measures and creates performance improvement plans to streamline clinical workflow, enhance patient care, and improve health outcomes. In 2018, SouthRiver made measurable improvements on a number of quality of care measures.

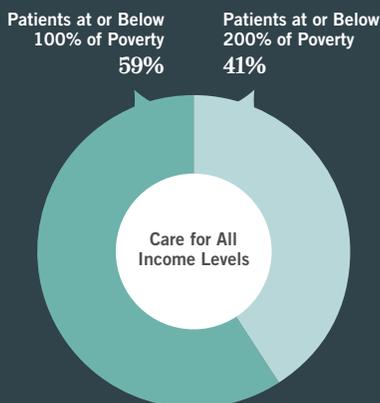
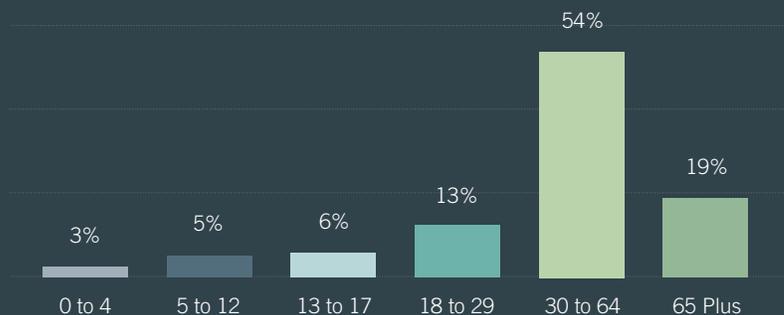
	2017 SouthRiver	2018 SouthRiver	% Improvement
Hypertension: Controlling Blood Pressure	61%	68%	11%
Tobacco Use Screening & Treatment	94%	95%	1%
Diabetes Control HbA1C > 9	23%	24%	4%
Colorectal Cancer Screening	54%	60%	11%
Childhood Immunization Status	18%	29%	61%
Use of Appropriate Medications for Asthma	73%	75%	3%
Body Mass Index Screening and Follow-Up	54%	60%	11%

“Our goal is to provide the highest quality care that our patients expect and deserve. Our skilled medical and behavioral health team is grateful for the trust that our patients have placed in us, and we work hard to earn that trust each and every day.”

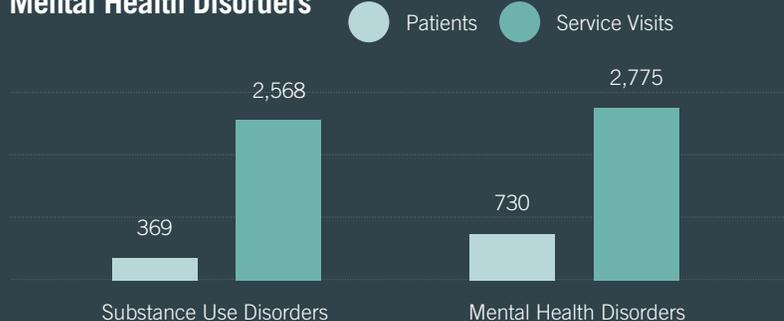
Cora Hart, Ph.D.
Behavioral Health Director



Care for All Ages



Caring for Patients with Substance Use and Mental Health Disorders



ENGAGING PEOPLE AND COMMUNITIES

Working Together with Community Partners to Improve Health

We know that good health and long-term recovery take place in communities. Throughout our organization, our employees are working hand-in-hand with community partners to promote healthy communities and to bring health within reach for more people. We're investing in innovative programs and partnerships to achieve our long-term strategic goals to improve access to care, expand service delivery and to create opportunities for good health for all.

Safe, Affordable and Supportive Housing is Sometimes the Best Medicine

The lack of a safe, alcohol and drug-free living environment can be a barrier for individuals transitioning out of an addiction treatment program. Adapt now operates a total of 27 units of Supportive Housing for non-parenting adults and for adults with children in Douglas, Coos and Josephine counties. Each one of these units represents a significant investment of state and local partners.

Hillside Terrace in Winston and **Eveningside Apartments** in Grants Pass offer safe, supportive, temporary housing for child-welfare involved parents in recovery and their children. Adapt works in close cooperation with the Oregon Department of Human Services Child Welfare Program to arrange placements to ensure the necessary supports are in place to safely reunite children with their families. Working in partnership with Advanced Health, Adapt also operates **Fresh Start Day Treatment** in North Bend. Individuals enrolled in Fresh Start live in their own homes or in on-site supportive housing while receiving treatment. The goal of Fresh Start is to help clients become stable in their treatment and recovery as a necessary first step to a healthy, drug-free and productive life.

Recovery Through Work

Local Employers Bring Diversity to their Workforce

We believe that anyone who wants to work can work, including people with behavioral health conditions. Compass Behavioral Health IPS Supported Employment team helps our Douglas County clients identify and pursue their employment goals. In 2018, and in partnership with 25 employers from throughout Douglas County, IPS Supported Employment worked with 58 individuals to foster wellness, recovery and self-sufficiency through meaningful employment.



“What is so exciting about this effort is that it honors the strength and resilience of the individuals and families who are working to overcome addiction, mental illness and trauma.”

Jerry O'Sullivan, MBA, CPS, *Senior Director of Operations*

Prevention: A United Community Front

Educating, Empowering and Encouraging

The work being done by our Prevention & Education Program is grounded in the science of prevention and focuses on reducing the risk factors that lead to problem behaviors and increasing the protective factors that support the health and well-being of youth, adults, families and entire communities.

In 2018, we reached hundreds of youth and families through our community-based prevention efforts, such as The Blast 5k Run Walk and the Art of Prevention. The Blast engaged 266 people from throughout Oregon to run and walk for a cause, such as preventing substance abuse, suicide and bullying. The Annual Art of Prevention art contest and show empowered young people in grades 4 through 12 to create art focusing on preventing problem behaviors and increasing healthy behaviors. This year, 356 students representing 14 schools participated in event presentations, art contest and art show. We are proud to work in and with our community to promote healthy kids, families and communities.

Collaboration, Coordination and Care

Improving Care for Older Adults and Adults with Disabilities

As part of a statewide initiative, Compass Behavioral Health is working to support the health, safety, and independence of older adults and people with behavioral health needs. It does this by increasing collaboration and coordination among the agencies that serve this population, and by making sure that service providers are well trained. In 2018, the Compass Older Adult Health initiative trained 1,085 local care providers and community members. Trainings on such topics as Mental Health First Aid, Depression and Substance Use in Older Adults, Suicide Prevention, and Healthy Aging are helping to improve care for older adults and adults with disabilities.

Pain Matters

Taking Action to Address Opioid and Other Drug Abuse

As part of its efforts to expand access to mental health and substance use disorder prevention and treatment, SouthRiver convened community leaders, healthcare providers, law enforcement, emergency responders and community members to discuss solutions to stem the tide of drug abuse and related fatalities. In 2017, SouthRiver hosted Pain Matters—a community-wide event addressing the misuse of opioids, as well as illegal opioids like heroin. Over 25 community leaders received information on the prevention and treatment of opioid and other drug abuse, including training in the use of naloxone to prevent overdose deaths.

266

People Registered to Participate in the 2018 Blast 5k Run Walk

356

Youth Participated in the 2018 Art of Prevention

Older Adult Trainings

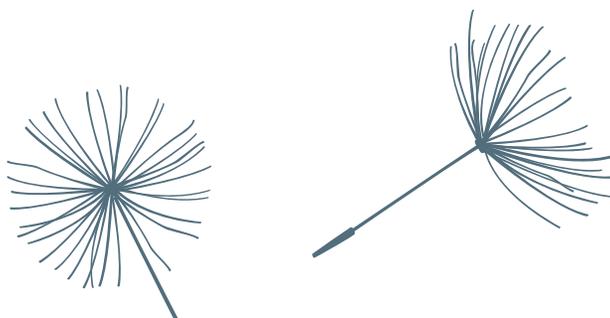
55

1,085

People Trained

25

Community Leaders Convened to Take Action to Address Opioid and Other Drug Abuse



COMMITMENT TO EXCELLENCE

Our People and Our Communities

Our greatest asset is our people—the employees, students, interns and volunteers who share our commitment to clinical excellence and world-class customer care. We value the intelligence, skills, and passion our employees bring to our organization, and we strive to be a workplace that offers employees a rewarding work life and opportunities for personal and professional growth.

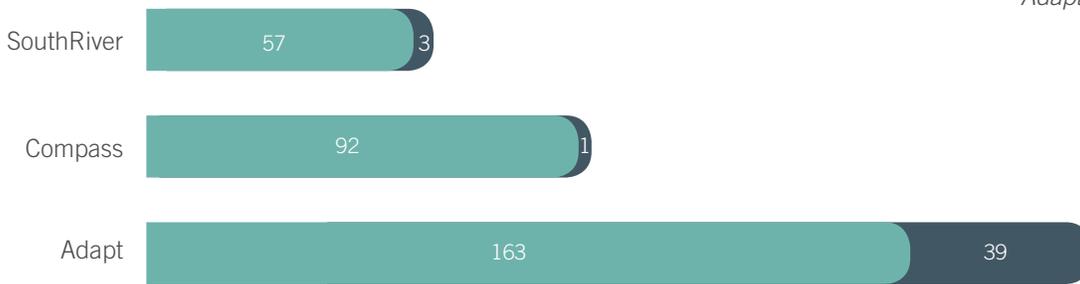
Regional Workforce

Valued Employees Providing Extraordinary Care

Our organization offers tremendous value to the communities we serve, including career opportunities and improved access to quality physical and behavioral health care.

In 2018, across our four-county region, 355 full-time and part-time employees dedicated their time and talents to fulfill our mission to restore health and lives.

Full Time and Part Time Employees



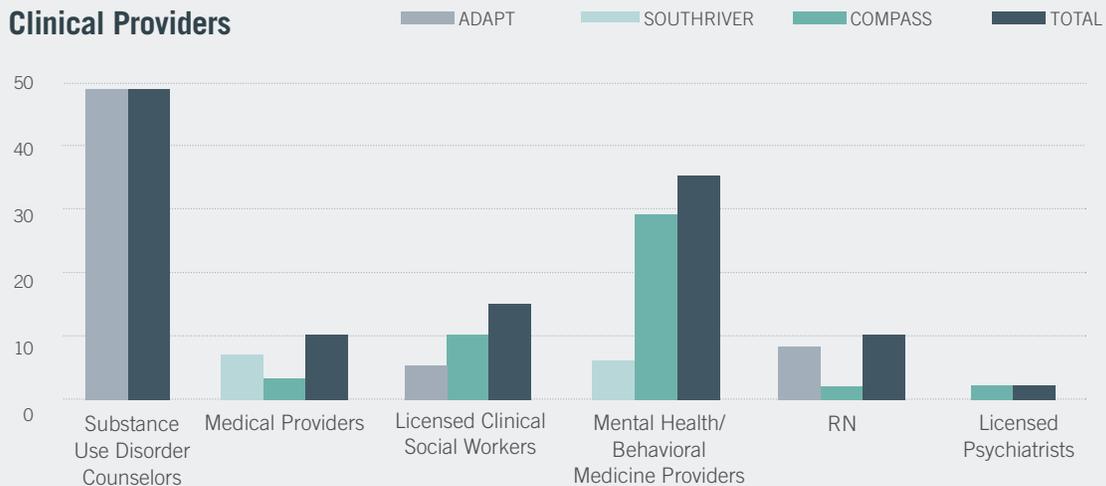
In partnership with colleges, universities and professional licensing organizations from throughout Oregon, we served as a training site for over 40 students, interns and volunteers working toward professional degrees and certifications in primary care and behavioral health.

Lisa Hubbard, LCSW
Adapt Clinical Director

Investment In Excellence

Licensed & Credentialed Providers

With over 350 employees, we are one of southern Oregon’s largest nonprofit providers of addiction treatment, mental health services, and primary medical care. Ensuring a diverse and well-qualified workforce is a responsibility we take very seriously. In 2018, our licensed and credentialed medical and behavioral health professionals provided direct care to nearly 11,000 individuals.



Employee Training & Development

Continuous Learning & Improvement

We take great pride in creating career paths for the treatment and recovery workforce. Throughout the year, we offered 60 in-house educational opportunities to support employee professional development and credentialing, as well as to sustain organizational excellence in quality improvement, compliance and safety.

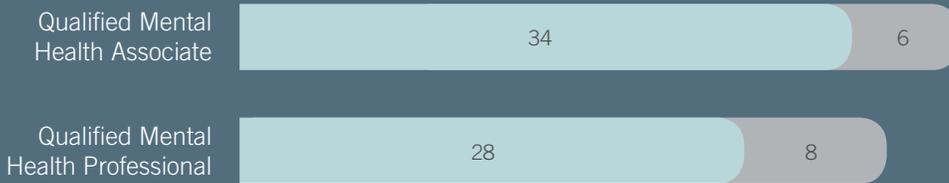
Professional Credentialing

Building a Professional Workforce

Professional careers in behavioral health require a variety of educational degrees and skills. In 2018, and with expanded credentialing requirements for substance use and mental health treatment providers, 36 employees were newly certified or recertified as Qualified Mental Health Professionals, and 40 employees were newly certified or recertified as Qualified Mental Health Associates.

Credentialing

● Certified ● Recertified



Smart Business

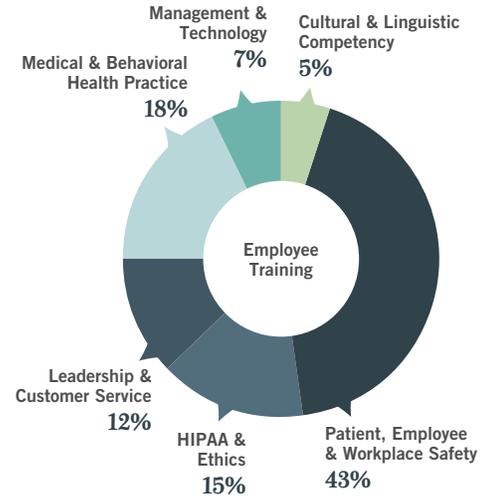
Turning Energy Into Care

Participation in Energy Trust of Oregon, Strategic Energy Management resulted in a 13% savings on electricity and a 25% savings on natural gas—allowing us to invest in our employees and the people and communities we serve.

Health Information Technology

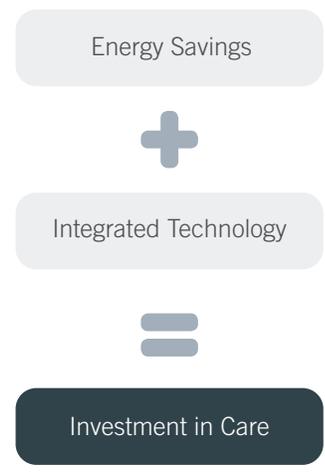
Improving Care Coordination

With about 11,000 patients and over 210,600 patient service visits in 2018, information technology plays a critical role in our organization’s ability to provide world-class care. Over the past year, our skilled Integrated Technology team led a major transformation of our behavioral health information system to CareLogic—an electronic health record platform that is contributing to greater client care coordination, enhanced practice efficiencies, and better service delivery to the individuals and families we serve throughout our southern Oregon region.



“After nearly 50 years, our strength of purpose and mission is stronger than ever. We work hard to sustain an organizational culture that provides employees with the support, encouragement and resources they need to maximize the potential of their unique gifts in service to our clients and our communities.”

Susan Jeremiah
Chief Human Resources Officer



COMPREHENSIVE & FULLY INTEGRATED CARE

Fostering Health, Safety and Well-Being Across the Lifespan

Regardless of point of entry, our patients have access to a comprehensive and fully-integrated system of care, including addiction treatment, mental health care, and medical care. We provide our patients with the highest quality care across the lifespan. Our goal is to see that every patient receives the right care, in the right place and at the right time.

Adapt

Addiction Treatment & Recovery Services

- Outpatient & Intensive Outpatient Treatment
- Residential Treatment
- Sub-Acute Medical Detox
- Opioid Treatment Program
- Corrections Treatment Services
- Youth Outpatient Treatment
- Youth Residential Treatment
- Women's Treatment Services
- Moms in Recovery
- Family Treatment Services
- Recovery Care and Support
- Fresh Start Day Treatment
- Supportive Housing
- Peer Support Services
- Problem Gambling Treatment
- DUII Treatment Services

Prevention & Education

- Substance Abuse Prevention
- Suicide Prevention
- Problem Gambling Prevention
- Youth Mentoring & Development

Compass Behavioral Health

Treatment & Recovery

- 24-Hr Crisis Response
- Counseling for Adults, Children, and Adolescents
- In-home and In-school Counseling for Youth
- Individual, Group and Family Counseling
- Psychiatric Medication Management

Community Support Services

- Early Assessment and Support
- Comprehensive Case Management
- IPS Supported Employment
- Peer Support Services
- Assertive Community Treatment
- Forensic Mental Health Services
- Mental Health Court
- Wraparound Program

School-Based Services

- School-Based Mental Health Counseling
- Therapeutic Learning Classroom (kindergarten through 8th grade)

SouthRiver Community Health Center

Primary Care

- Preventive Care
- Acute Care
- Family Planning
- STD Tests & Treatment
- Chronic Disease Care
- Diabetes Care
- Immunizations
- Lab and X-ray (CHI Mercy)
- Referrals to Specialty Care

Children's Health

- Well-Baby & Well-Child Exams
- Teen & Young Adult Health
- Sports Physicals

Occupational Health

- Certified Department of Transportation Physicals
- Drug screening
- Pre-employment Physicals

Behavioral Medicine

- Mental Health Counseling
- Substance Use Counseling
- Medication-Assisted Treatment
- Pain Management
- Nicotine Dependence Treatment

What makes us a unique organization is that we focus on the whole person and strive to help people be successful in their treatment and lives. You need housing as well as counseling? We can help. You need a job and assistance with basic needs, not just medications? We can help. We care about the big picture for each person.

Holly Oltman, QMHA, *Community Integrations and CHOICE Supervisor*



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*We are honored to
continue to work with communities
that have come together in a spirit of
shared responsibility to achieve a vision
of sustained health and well-being
for all. Together we are making
a difference.*

Gregory S. Brigham,
Ph.D., CEO

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Adapt Addiction Treatment

Main Campus

621 W Madrone St.
Roseburg, OR 97470
Phone: (541) 672-2691
Fax: (541) 673-5642

Mailing Address
PO Box 1121
Roseburg, OR 97470

Coos/Curry Counties

400 Virginia Ave., Suite 201
North Bend, OR 97459
Phone: (541) 751-0357

Josephine County

418 NE 6th St., Suite 102
Grants Pass, OR 97526
Phone: (541) 474-1033

Compass Behavioral Health

Main Campus

621 W Madrone St.
Roseburg, OR 97470
Phone: (541) 440-3532
Fax: (541) 440-3554

Mailing Address
PO Box 1121
Roseburg, OR 97470

Compass 24-Hour Crisis Line
(800) 866-9780

SouthRiver Community Health Center

Main Campus

671 SW Main St.
Winston, OR 97496
Phone: (541) 492-4550
Fax: (541) 492-4553

Mailing Address
PO Box 12
Winston, OR 97496

adaptoregon.org
compassoregon.org
southriverhealth.org

