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Integrated Health Care

PRIMARY CARE

PEDIATRIC NEW PATIENT PACKET

Packet Updated 02/01/26

An Oregon leader in patient-centered primary care, behavioral health care, and prevention.

www.adaptoregon.org

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Welcome to Adapt Integrated Health Care!

Thank you for giving us an opportunity to partner with you on your journey to good health. We look forward to meeting you at your first visit to our office.

At Adapt Integrated Health Care, there is no wrong door to care. Whether you're seeking medical care, mental health care, or substance use treatment, our providers and staff work together to meet your health care needs. We welcome new patients of all ages—children, teens, adults, and seniors.

As a patient of Adapt Integrated Health Care, you and your provider will work with other health professionals to coordinate your care. This is called your health care team. The most important person on your team is you. When you have concerns about your health, your health care team will help you get the services you need, when you need them.

Your health care team will keep a complete record of your medical history, health status, medications, test results, self-care information, and care received from other doctors. By getting to know you, your team can help you understand your healthcare needs and provide you with the information you need to manage your health.

To get started, just call or drop by our office to schedule your new patient appointment. In the following pages is information to help you prepare for new patient appointments for medical care, mental health care or substance use treatment. Our staff will help you complete new patient paperwork and discuss payment or insurance billing options. If you'd like to speed up your first visit, fill out your new patient packet ahead of time. You may print forms at home or request a packet be sent to you in the mail. We will provide you with a self-addressed, stamped return envelope.

Thank you for choosing Adapt Integrated Health Care as your health care home. We look forward to serving you.

Your Adapt Integrated Health Care Team

P.S. Visit our website at www.AdaptOregon.org to learn more about us!

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CLINIC LOCATIONS, PHONE NUMBERS & HOURS

If you have a life threatening emergency, call 9-1-1 or go immediately to the nearest emergency room.

DOUGLAS COUNTY		
Primary Care & Behavioral Medicine Ph: (541) 440-3500 621 W Madrone Street, Roseburg, OR 97470	Mon–Thu, 7am–6pm | Fri, 7am–5pm *Closed Sat & Sun*	*After Hours Answering Service (541) 440-3500*
Primary Care & Behavioral Medicine Ph: (541) 492-4550 671 SW Main Street, Winston, OR 97496	Mon–Thu, 7am–6pm | Fri, 7am–5pm *Closed Sat & Sun*	*After Hours Answering Service (541) 492-4550*
Psychiatric Medical Services Ph: (541) 229-8973 621 W Madrone, Roseburg, OR 97470 680 Fir Street, Reedsport, OR 97467 *(by appt only)*	Mon-Fri, 8am-5pm *Closed Sat & Sun*	*After Hours & Weekends 24-Hour Crisis Line (800) 866-9780*
Adult Mental Health Services Ph: (541) 440-3532 621 W Madrone Street, Roseburg, OR 97470 Ph: (541) 229-8973 680 Fir Street, Reedsport, OR 97467 *(by appt only)*	Mon-Fri, 8am-5pm *Closed Sat & Sun*	
Adult Substance Use Treatment Services Ph: (541) 672-1761 621 W Madrone Street, Roseburg, OR 97470	Mon-Fri, 8am-5pm *Closed Sat & Sun*	
Youth Mental Health Services Ph: (541) 229-8934 548 SE Jackson St., Roseburg, OR 97470	Mon-Fri 8am-5pm *Closed Sat & Sun*	
Youth Substance Use Treatment Services Ph: (541) 492-0172 548 SE Jackson St., Roseburg, OR 97470	Mon-Fri 8am-5pm *Closed Sat & Sun*	
COOS COUNTY		
Primary Care & Behavioral Medicine - Bandon Ph: (541) 347-2529 1010 1st St. SE Suite 110, Bandon, OR 97411	Mon-Thu, 7am-6pm Fri, 7am-5pm	*24-Hour Crisis Line (541) 266-6800*
Pharmacy Services - Bandon Ph: (541) 347-2724 1010 1st St. SE Suite 110, Bandon, OR 97411	Mon-Thu, 9am-6pm Fri, 9am-5pm	
Adult & Youth Mental Health & Substance Use Treatment Services Ph: (541) 751-0357 400 Virginia Ave., Suite 201, North Bend, OR 97459	Mon-Fri, 8am-5pm *Closed Sat & Sun*	
CURRY COUNTY		
Primary Care & Behavioral Medicine – Port Orford Ph: (541) 366-5094 1312 Tichenor Ave. Port Orford, OR 97465	Wed, 8am-4:30pm	*24-Hour Crisis Line (877) 519-9322*
Pharmacy Services – Port Orford Ph: (541) 366-5094 1312 Tichenor Ave. Port Orford, OR 97465	Mon-Fri, 9am-5pm	
Adult & Youth Mental Health & Substance Use Treatment Services (877) 408-8941 615 5th St., Brookings, OR 97415 29845 Airport Way, Gold Beach, OR 97444 1403 Oregon St., Port Orford, OR 97465 *(by appt only)*	Mon-Fri, 8am-5pm *Closed 12-1 for Lunch* *Closed Sat & Sun*	
JOSEPHINE COUNTY		
Adult & Youth Mental Health & Substance Use Treatment Services (541) 474-1033 356 NE Beacon Drive, Grants Pass, OR 97526	Mon-Fri 8am-5pm *Closed Wed 1pm-3pm* *Closed Sat & Sun*	*24-Hour Crisis Line (541) 474-5360*

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NEW PATIENT INFORMATION

Patient Portal

For non-urgent communication with your provider, we encourage you to sign up for the secure online Patient Portal. The Patient Portal is a quick and easy way to review your health information, schedule appointments, and communicate with your provider. As a new patient, you will receive instructions on how to sign up for the Patient Portal. If you have questions or need assistance, please talk with a member of our reception team.

Prescription Refills

When you need a prescription refill, please call your pharmacy directly, even if there are no refills remaining. Your pharmacy contacts and coordinates all refill requests directly with your health care team. Please allow 72 hours for prescriptions to be refilled.

Billing Questions

If you have questions concerning your statement, please contact the billing office using the telephone number listed on your statement.

Sliding Fee & Discount Application

Adapt Integrated Health Care is a preferred provider for most health insurance plans, and we welcome patients covered by Oregon Health Plan and Medicare. If you are uninsured, we offer a sliding fee discount based on family/household size and net income. No one is turned away due to inability to pay. Please refer to our Application for Financial Discount in this packet for more information.

Tobacco-Nicotine Free Campus

For the health and safety of our patients and staff, Adapt Integrated Health Care is a tobacco-free and nicotine-free campus. This means that smoking and the use of tobacco/nicotine products are prohibited at all times and on all properties. If you would like to quit using tobacco, please talk with a member of your health care team.

Service Animal Policy

Only service animals trained to do work or perform tasks for a person with a disability are allowed inside the clinic. Please talk with a member of your health care team for more information (printed information is available https://www.ada.gov/service_animals_2010.htm).

Patient-Centered Primary Care Home

We are a patient-centered primary care home. Learn more at https://www.oregon.gov/oha/HPA/dsi-pcpch/Pages/index.aspx.

FTCA Deemed Facility

Our health center receives funding from the U.S. Department of Health and Human Services (HSS) and has deemed status by the U.S. Public Health Service (PHS) with respect to certain health or health-related claims, including medical malpractice claims, for itself and its covered persons. Learn more at https://bphc.hrsa.gov/ftca/about/index.html.

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PREPARING FOR YOUR FIRST PRIMARY CARE VISIT

At Adapt Integrated Health Care, medical providers, behavioral medicine specialists, and community service workers will provide you with the services you need, when you need them—including specialty care for patients with diabetes, chronic pain, alcohol and substance use problems and other complex health conditions. At your first appointment, you will be able to talk with your health care team about your treatment needs and options.

How to Prepare For Your First Appointment

- Arrive 30 minutes before your new patient appointment
- Bring picture ID—a current state or federal issued ID—for example, a driver's license, ID card, or passport
- Bring your insurance card to all appointments
- Be prepared to pay your co-payment if required by your insurance plan
- Make a complete list of all medications that you currently take (including vitamins and supplements), or bring the containers with you to your appointment, or bring a printout of your current medications from your pharmacy
- Be prepared to discuss your top health concerns with your provider; follow-up appointments may be scheduled following your initial visit

Appointments: Schedule / Reschedule / Cancellations

Please call your provider's office as soon as you can. We request 24-hour notice for cancelled visits. This will allow us to offer the time slot to another patient.

Open Access Appointments

Our primary care and mental health clinics offer *Open Access Scheduling*—also known as same day appointments. To learn more about same day appointments, call your Primary Care clinic or Mental Health office.

Our Primary Care Services

Medical Care
- Preventive Care
- Acute Care
- Family Planning
- Men's & Women's Health
- STD Tests & Treatment
- Chronic Disease Care
- Diabetes Care
- Immunizations
- Lab and X-ray (CHI Mercy)
- Referrals to Specialty Care

Children's Health
- Well-Baby & Well-Child Exams
- Teen & Young Adult Health
- Sports Physicals

Behavioral Medicine Services
- Mental Health Counseling
- Substance Use Counseling
- Individual and Group Psychotherapy
- Medication-Assisted Treatment
- Pain Management
- Chronic Illness Management
- Tobacco Cessation

Psychiatric Medical Services
- Medication Management
- Individual Psychotherapy
- Pediatric Medication Management

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Due Date _____

SLIDING FEE DISCOUNT PROGRAM

Please keep this page for your records.
Please complete the next page and return it to Adapt by the due date shown above.

Adapt Integrated Health Care offers a Sliding Fee Discount Program to help lower the cost of care for patients who qualify. **All patients are encouraged to apply for a Sliding Fee Discount**, including patients with insurance. Eligibility is based on family size and combined household income. No one is turned away due to lack of funds.

- You must return the Sliding Fee Discount Application form within 14 days of your visit to get a discount for that visit. If you return it later, the discount will start on the date we receive it.
- Discounts cannot be applied to past visits.
- After we process your application, you will get a letter in the mail telling you what discount you qualify for.
- Discounts last for one year. At that time, you will need to provide updated proof of income. If your financial or living situation changes before then, you must tell Adapt. Your discount may change.
- All patients will receive a monthly statement if there is a balance owed on their account. All balances are due within 30 days of the statement date. If you are unable to pay your balance in full, call the Adapt billing office to make payment arrangements.
- The information on this form may also be used to see if you qualify for a discount on CHI Mercy Health Outpatient Lab & Imaging services ordered by Adapt Primary Care. To get a discount from CHI Mercy Health, you must first apply for the Oregon Health Plan. CHI Mercy Health may request this information for review.

Required Documents: To apply for a Sliding Fee Discount, include copies of the required documents for everyone in your household. **If a document does not apply to your household, you can skip it**.

- ☐ Most recent 30 days of pay stubs
- ☐ Unemployment verification
- ☐ Most recent federal tax return (if self-employed)
- ☐ Social Security and/or Disability award letters
- ☐ Pension award letter
- ☐ Child Support award letter
- ☐ Workers' Compensation award letter
- ☐ Court orders from any lawsuit
- ☐ Proof of gambling winnings
- ☐ Proof of annuity payments
- ☐ Receipts for goods sold or services provided
- ☐ If you have no income, a letter that explains your means of living or a completed Self Attestation of Income form (available upon request)
- ☐ Food Stamps verification
- ☐ Tuition assistance grants

Definitions:

Household: persons who live in the same dwelling and are pooling resources.

Income: any moneys received, whether taxable or non-taxable, from any source. Any moneys for goods sold or services provided, grants for tuition assistance, retirement income, business income, social security and/or disability payments, unemployment insurance benefits, settlement awards from any lawsuit whether considered "economic damages" or not, life insurance payments, annuity payments, gambling winnings, and any other moneys received for the purposes of assisting with household expenses will be included. Loans or available credit will not be counted.

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Patient Last Name	First Name	MI

Do you want to apply for a Sliding Fee Discount?	
☐ **Yes, I want to apply** If "Yes," please fill out the rest of this form as fully as you can and sign below.	☐ **No, I do not want to apply** If "No," you can apply later at any time. Please sign and date here: Patient Signature: _____ Date: _____

If you are applying for a Sliding Fee Discount, you may also qualify for the Oregon Health Plan (OHP). If you want to apply for OHP and would like free help, ask to speak with an outreach eligibility worker.

Have you applied for the Oregon Health Plan? **Y N** If yes, date applied: Were you approved? **Y N**

Do you have other insurance? **Y N** If yes, what insurance?

PLEASE PROVIDE INFORMATION FOR THE PERSON RESPONSIBLE FOR THIS ACCOUNT BELOW.

Name of Responsible Party: Relation to Patient:

Social Security (optional last 4): XXX-XX- Date of Birth: Phone:

Billing Address: City: State: Zip:

Please provide information for all household members. See definition of "household" on page 1.

Household Member	**1**	**2**	**3**	**4**	**5**	**6**
Name						
Date of Birth						
Relationship to Patient	SELF					
Gross Monthly Income from ↓	**Please provide supporting documentation for each source of income listed.**					
Salary/Wages	$	$	$	$	$	$
Unemployment	$	$	$	$	$	$
Social Security	$	$	$	$	$	$
Disability	$	$	$	$	$	$
Pension	$	$	$	$	$	$
Retirement	$	$	$	$	$	$
Child Support	$	$	$	$	$	$
Worker's Comp	$	$	$	$	$	$
Sale of Goods	$	$	$	$	$	$
Other: _____	$	$	$	$	$	$
TOTAL	**$**	**$**	**$**	**$**	**$**	**$**

TOTAL gross monthly household income: _____ **TOTAL** number of household members: _____

If your household income is zero, please initial here: _____ and provide a brief explanation of your current financial and living situations: _____

I hereby authorize representatives of Adapt to make whatever inquiries necessary to verify the information furnished on this form, or to release any information regarding my office visits to any insurance company or third party to seek settlement of this account. I hereby state that to the best of my knowledge the information given above is true and complete. I understand that if any information is found to be incorrect, I may not be eligible for any future consideration of reduced rates and that any sliding fee taken in the past may be reversed and all accounts adjusted accordingly.

Patient/Responsible Party Signature: _____ Date: _____

**********FOR OFFICE USE ONLY**********

Application Date: _____ Expiration Date: _____

☐ **Based on the information provided, the above listed patient is eligible for a _____% discount.**

☐ **Based on the information provided, the patient is <u>not</u> eligible for a discount at this time.**

☐ **Patient declined to apply for a Sliding Fee Discount**

Information verified by: ☐ Pay Stubs ☐ Tax Return ☐ Other _____

Staff member completing form: _____ Date: _____

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PEDIATRIC PATIENT REGISTRATION

PATIENT INFORMATION			
Last Name:	**First Name**:	**Middle Initial**:	**Preferred Name**:
Date of Birth:	**Age**:	**Last Name at Birth**:	
Social Security #:			
Home Address:	**City**:	**State**:	**Zip**:
Mailing Address *(if different):*	**City**:	**State**:	**Zip**:

Phone *(please check your primary phone):*

☐ Home Phone: _____ ☐ Cell Phone: _____

☐ Message Phone: _____ ☐ Email: _____

Student Status: ☐ Full-Time ☐ Part-Time ☐ Not a Student	**Highest School Grade Patient Completed**: _____

PARENT / GUARDIAN INFORMATION		
Mother's Name:	**Date of Birth:**	**Phone:**
Father's Name:	**Date of Birth:**	**Phone:**

Patient's Legal Guardian or Representative if different than above: If patient has a legal guardian or representative, please provide that information (*proof required if legal guardian, representative, or medical power of attorney, etc.).*

Legal Guardian or Representative Name: _____ **Date of Birth**: _____

Social Security #: _____ **Phone**: _____

Name of person patient primarily lives with: _____

Relationship to patient: _____ **Phone**: _____

RESPONSIBLE PARTY WHO HAS FINANCIAL RESPONSIBILITY FOR THE PATIENT			
Responsible Party Name:		**Date of Birth:**	
Social Security #:		**Phone:**	
Address:	**City:**	**State:**	**Zip:**

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INSURANCE INFORMATION *(Provide copies of your insurance cards)*	
Name of Primary Insurance:	
Group #:	Policy #:
Policyholder (PH) Name:	PH Date of Birth:
PH Social Security #:	PH Relationship to Patient:
Name of Secondary Insurance *(if applicable):*	
Group #:	Policy #:
Policyholder (PH) Name:	PH Date of Birth:
PH Social Security #:	PH Relationship to Patient:

Please tell us if any of the following apply to the patient *(mark all that apply):*

☐ Patient is a current employee of Adapt.

☐ Patient's immediate family member is an employee of Adapt.

☐ Patient has a close relationship with an Adapt employee.

If you marked any of the statements, please provide the employee's name and department.

Employee Name: _____ Department: _____

Employee Name: _____ Department: _____

Referral Source: ☐ Outreach Coordinator ☐ Friend ☐ Relative ☐ News Media-Newspaper ☐ Radio ☐ Television ☐ Facebook ☐ Ad-Digital ☐ Direct Mail ☐ Billboard

PATIENT/CLIENT INFORMATION

Adapt is a non-profit organization committed to serving the needs of our community. This information will help us access additional grants to continue helping uninsured and underserved residents and to identify patients who may qualify for special programs or services. The information will become part of your confidential patient record. All information disclosed in this section will not impact your access to care or any government programs you may participate in.

Marital Status: ☐ Single ☐ Married ☐ Other

Dependent Child of Veteran? ☐ Yes ☐ No

Are you Homeless / Unhoused? ☐ Yes ☐ No

If Yes, please specify: ☐ At risk for homeless ☐ Child at risk for homeless ☐ Currently not homeless (was homeless in last 12 mo) ☐ Homeless unknown shelter ☐ Living in shelter ☐ Homeless living temporarily with others ☐ Permanent supportive housing ☐ Single occupancy hotel ☐ Street, camp, bridge ☐ Transitional housing

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Patient Housing Status: ☐ Vehicle ☐ Unstable ☐ Temporary ☐ Stable/Permanent ☐ Recovery Center ☐ Other
Public Housing (Section 8/HUD): ☐ Yes ☐ No
Migrant / Seasonal: ☐ Migrant ☐ Seasonal ☐ Neither
Patient's Current Tribal Affiliation: ☐ **Not Applicable** ☐ Burns Paiute Tribe ☐ Cow Creek Band of Umpqua Tribe ☐ Confederated Tribes of Grant Ronde ☐ Coquille Indian Tribes ☐ Confederated Tribes of Coos/Lower Umpqua/Siuslaw ☐ Confederated Tribes of Umatilla ☐ Confederated Tribes of Warm Springs ☐ Other *(specify):*
Do you receive TANF Cash Benefits? ☐ Yes ☐ No
Source of Income *(check one):* ☐ Wages/Salary ☐ Public Assistance ☐ Retirement/Pension/SSI ☐ Disability/SSDI ☐ Other *(specify):*

Sliding Fee Discount: Were you offered or did you receive a Sliding Fee Discount application (also called Financial Discount Application)?	☐ Yes ☐ No

ADDITIONAL PATIENT INFORMATION *(please answer all questions)*
Patient's Sexual Orientation *(check one):* ☐ Straight/Heterosexual ☐ Bisexual ☐ Something else ☐ Don't Know ☐ Choose not to disclose ☐ Gay ☐ Lesbian ☐ Pansexual ☐ Queer ☐ Omnisexual ☐ Asexual
Patient's Gender Identity *(check one):* ☐ Female ☐ Male ☐ Transgender (F to M) ☐ Transgender (M to F) ☐ Other ☐ Choose not to disclose ☐ Nonbinary/Gender Queer ☐ Questioning ☐ Two Spirit
Patient's Sex Assigned at Birth *(check one)*: ☐ Female ☐ Male ☐ Intersex ☐ Unknown ☐ Not recorded on birth certificate
Pronouns *(check one):* ☐ she/her/hers ☐ he/him/his ☐ they/them/theirs ☐ ze/hir/hirs ☐ ey/em/eirs ☐ xe/xm/xyrs ☐ ve/vir/vis ☐ Other ☐ Patient's name ☐ Decline to answer ☐ Unknown

Please continue on next page.

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FAMILY / HOUSEHOLD INCOME						
Check the amount closest to your monthly household income for the total number of people in your household:						
Number of People in Household	**1**	**2**	**3**	**4**	**5**	**6**
Monthly Household Income is less than	☐ 1,662	☐ 2,254	☐ 2,845	☐ 3,437	☐ 4,029	☐ 4,620
Monthly Household Income is less than	☐ 1,995	☐ 2,705	☐ 3,415	☐ 4,125	☐ 4,835	☐ 5,545
Monthly Household Income is less than	☐ 2,327	☐ 3,155	☐ 3,984	☐ 4,812	☐ 5,640	☐ 6,469
Monthly Household Income is less than	☐ 2,660	☐ 3,606	☐ 4,553	☐ 5,500	☐ 6,446	☐ 7,393
Monthly Household Income is above all amounts listed, please check the box for your household size	☐	☐	☐	☐	☐	☐
If there are more than 6 people in your household, how many people are in your household? _____ What is your monthly household income? _____						

☐ I choose not to provide my financial information.

_____ _____ _____

Patient Signature **Parent/Legal Guardian Signature** **Date**

Print Name / Relationship to Patient: _____

* In the event a legal representative other than a parent of minor child signs this Authorization, a documentation of legal authority must be attached (e.g., Health Care Power of Attorney or Notarized Health Care Representative form).

FOR OFFICE USE ONLY

Date Packet Received: _____ / _____ / _____ **Received By (Staff Initials)**: _____

Date Patient Record Updated: _____ / _____ / _____

Completed By (Staff Signature): _____

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PRIMARY CARE
PEDIATRIC HEALTH HISTORY

Patient Name:	**Date of Birth:**	**Age:**	☐ **Male** ☐ **Female**
Current Medical Provider:	Reason for transferring care:		

CURRENT HEALTH

Present Health Concerns:

MEDICATIONS: Please list ALL medications including Vitamins, herbs, home remedies

Medication Name	Strength (mg)	Directions	Reason Taking

ALLERGIES: or reactions to medications, environmental, animals, food, vaccines, etc.

Allergy	Symptoms or Reaction

DENTAL: Has child been seen by a dentist? ☐ Yes ☐ No If yes, date of last visit:

Name of Dental Provider: How often seen:

Has child had dental sealants: ☐ Yes ☐ No ☐ Unsure If yes, when:

IMMUNIZATIONS: **Please bring your child's immunization records with you** (*If received outside of Oregon*)

Up to date? ☐ Yes ☐ No ☐ Unsure Reactions to past vaccines (if any):

ADOLESCENT HEALTH QUESTIONNAIRE (***for ages 12 and older***) Please have the **PATIENT** answer the questions.

Do you use tobacco or nicotine? ☐ Yes ☐ No ☐ Previously What type:

*In the **last 12 months**, did you:*

Drink any alcohol (more than a few sips)? ☐ No ☐ Yes

Smoke any marijuana or hashish? ☐ No ☐ Yes

Use anything else to get high? ☐ No ☐ Yes

*Have or do you **EVER**:*

Have you ever ridden in a car driven by someone (including yourself) who was "high" or had been using alcohol or drugs? ☐ No ☐ Yes

Do you ever use alcohol or drugs to relax, feel better about yourself, or fit in? ☐ No ☐ Yes

Do you ever use alcohol or drugs while you are by yourself or alone? ☐ No ☐Yes

Do you ever forget things you did while using alcohol or drugs? ☐ No ☐ Yes

Do your family or friends ever tell you that you should cut down on your drinking or drug use? ☐No ☐Yes

Have you ever gotten into trouble while you were using alcohol or drugs? ☐ No ☐ Yes

During the past 2 weeks, have you been bothered by little interest or pleasure in doing things? ☐ No ☐ Yes

During the past 2 weeks, have you been bothered by feeling down, depressed, or hopeless? ☐ No ☐ Yes

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Patient Name:	**Date of Birth:**

MEDICAL HISTORY

Please describe any major medical problems (Asthma, Seizures, Heart Problems, Diabetes, etc.):

Hospitalizations / Surgeries (include year):

Broken Bones or Severe Sprains (include area of body):

Female Patients: (*If applicable*)

Age menstrual period started: First day of last period:

Are you sexually active? ☐ Yes ☐No ☐ Never Contraceptive history:

Infectious Diseases: Has your child had any of the following:

☐ Chicken Pox ☐ Measles ☐ Mumps ☐ Rubella ☐ Meningitis ☐ Tuberculosis
☐ Pertussis (whooping cough) ☐ Other (specify)

PREGNANCY AND BIRTH

Where was your child born:

Is the child yours by: ☐ Birth ☐ Adoption ☐ Stepchild ☐ Other:

Birth Weight: Length: Premature: ☐ No ☐ Yes If so, how early:

Delivered by: ☐ Vaginal birth ☐Caesarean If Caesarean, why?

Medical problems during pregnancy:

Medical problems during child's newborn period:

FAMILY / SOCIAL HISTORY

Who lives at home?

Name	Age	Relationship

Child's School: Grade:

Are there any pets in the home? ☐ Yes ☐ No If yes, list:

Does anyone in the home smoke? ☐ Yes ☐ No Who? ☐ Inside ☐ Outside ☐ Car

Please list any sports played or hobbies:

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Patient Name:	Date of Birth:

FAMILY HEALTH HISTORY

Please indicate with an X family members who have had any of the following conditions:

Medical Condition	Mom	Dad	Sister	Brother	Mom's Mom	Mom's Dad	Mom's Sister	Mom's Brother	Dad's Mom	Dad's Dad	Dad's Sister	Dad's Brother
Alcoholism	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Anemia	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Angina	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Arthritis	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Anxiety	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Asthma	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Birth Defects	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Bleeding Disease	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Breast Cancer	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Cervical Cancer	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Coronary Heart Disease	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Colon Cancer	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Depression	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Diabetes	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Growth / Development Disorder	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Headaches	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Heart Disease	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Hypertension	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
High Cholesterol	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Kidney Disease	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Lung Cancer	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Lung / Respiratory Disease	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Melanoma / Skin Cancer	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Migraines	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Osteoporosis	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Ovarian Cancer	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Psychiatric Care	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Seizures	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Severe Allergies	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Stroke	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Thyroid Problems	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Uterine Cancer	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Weight Disorder	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Other Cancer	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
Other Medical Problems	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐	☐
No / Unknown Family History	☐											

For Office Use Only
Reviewed by Provider (signature): Date:

Oregon Health Authority
Oregon Department of Human Services

Race, Ethnicity, Language, and Disability (READL)

adapt Integrated Health Care

Your answers are confidential. We would like you to tell us your race, ethnicity, language and ability levels so that we can find and address health and service differences.

Today's Date:_____

First Name:_____ Middle Initial:_____ Last Name:_____ Date of Birth:_____

Race and Ethnicity

1. How do you identify your **race, ethnicity, tribal affiliation, country of origin, or ancestry**?

_____

2. Which of the following describes your **racial or ethnic identity**? Please check **ALL** that apply.

Hispanic and Latino/a/x
- ☐ Central American
- ☐ Mexican
- ☐ South American
- ☐ Other Hispanic or Latino/a/x

Native Hawaiian and Pacific Islander
- ☐ CHamoru (Chamorro)
- ☐ Marshallese
- ☐ Communities of the Micronesian Region
- ☐ Native Hawaiian
- ☐ Samoan
- ☐ Other Pacific Islander

White
- ☐ Eastern European
- ☐ Slavic
- ☐ Western European
- ☐ Other White

American Indian and Alaska Native
- ☐ American Indian
- ☐ Alaska Native
- ☐ Canadian Inuit, Metis, or First Nation
- ☐ Indigenous Mexican, Central American, or South American

Black and African American
- ☐ African American
- ☐ Afro-Caribbean
- ☐ Ethiopian
- ☐ Somali
- ☐ Other African (Black)
- ☐ Other Black

Middle Eastern/North African
- ☐ Middle Eastern
- ☐ North African

Asian
- ☐ Asian Indian
- ☐ Cambodian
- ☐ Chinese
- ☐ Communities of Myanmar
- ☐ Filipino/a
- ☐ Hmong
- ☐ Japanese
- ☐ Korean
- ☐ Laotian
- ☐ South Asian
- ☐ Vietnamese
- ☐ Other Asian

Other categories
- ☐ Other *(please list)*
- ☐ Don't know
- ☐ Don't want to answer

3. If you checked **more than one** category above, is there **one** you think of as your **primary** racial or ethnic identity?
- ☐ Yes. Please circle your primary racial or ethnic identity above.
- ☐ I do not have just one primary racial or ethnic identity.
- ☐ No. I identify as Biracial or Multiracial.
- ☐ N/A. I only checked one category above.
- ☐ Don't know
- ☐ Don't want to answer

Continue to Page 2

Language (*Interpreters are available at no charge*)

4a. What language or languages do you **use at home**? _____

Skip to question 7 if you indicated English only

4b. In what language do you want us to communicate in **person, on the phone, or virtually** with you?

_____

4c. In what language do you want us to **write** to you? _____

5a. Do you need or want an **interpreter** for us to communicate with you?

☐ Yes ☐ No ☐ Don't know ☐ Don't want to answer

5b. If you need or want an interpreter, what type of interpreter is preferred?

☐ Spoken language interpreter
☐ both American Sign Language interpreter
☐ Other ***(please list)***: _____
☐ Deaf Interpreter for Deaf Blind, additional barriers, or
☐ Contact sign language (PSE) interpreter

Skip to question 7 if you do not use a language other than English or sign language

6. How well do you speak English?

☐ Very Well ☐ Well ☐ Not Well ☐ Not at all ☐ Don't know ☐ Don't want to answer

Your answers will help us find health and service differences among people with and without functional difficulties. Your answers are confidential. (**Please write in "don't know" if you don't know when you acquired this condition, or "don't want to answer" if you don't want to answer the question.*)	Yes	***If yes**, at what age did this condition begin?	No	Don't know	Don't want to answer	Don't know what this question is asking
7. Are you **deaf** or do you have **serious difficulty hearing**?						
8. Are you **blind** or do you have **serious difficulty seeing**, even when wearing glasses?						
Please stop now if you/the person is under age 5						
9. Do you have **serious difficulty** walking or climbing stairs?						
10. Because of a physical, mental or emotional condition, do you have **serious difficulty concentrating, remembering or making decisions**?						
11. Do you have **difficulty dressing or bathing**?						
12. Do you have **serious difficulty learning how to do things most people your age can learn**?						
13. Using your **usual (customary) language**, do you have **serious difficulty communicating** (*for example understanding or being understood by others*)?						
Please stop now if you/the person is under age 15						
14. Because of a **physical, mental or emotional condition**, do you have **difficulty doing errands alone** such as visiting a doctor's office or shopping?						
15. Do you have **serious difficulty** with the following: **mood, intense feelings, controlling your behavior, or experiencing delusions or hallucinations**?						

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CONDITIONS FOR TREATMENT

Ancillary Service Providers and Staff

I understand that from time to time, other persons may be observing or facilitating my care including, but not limited to students of the health profession, and administrative or health care professionals in orientation or training.

Medical/AI Scribe Service (Scribe Services)

I understand that a professional medical scribe or AI scribe service (scribe services) may be used during my visit to assist my provider(s) with documentation at no cost to me. I understand that the scribe service may be virtual. I also understand that the medical scribe services follow a professional code of ethics that ensures that all medical information discussed with my provider(s) and other clinic staff will be kept confidential.

Telehealth Services

Your provider may offer telehealth visits. Telehealth visits are performed securely within the protected electronic medical record environment. You may decline participation in an individual telehealth visit by informing the person scheduling your appointment that you do not wish to have a telehealth visit. Some providers and services may only be available via telehealth. The visit is documented in the electronic medical record in the same way an in-person visit is documented.

Disability Certification and Special Accommodations

I understand that the health center limits services provided to those that are clinical in nature. Any requests for additional administrative services, like disability certification and special accommodations, that require a determination of disability will have to be provided by a medical or behavioral health provider at another location. Paperwork for short-term disability or FMLA/OFLA by an Adapt provider may be completed and will be subject to a $25 administrative fee. The reason for this policy is to avoid having the performance of administrative functions interfere with patient care.

Financial Responsibility & Billing Consent

All clients are responsible to pay in full for all services. I understand that it is my responsibility to check with my insurance company to verify coverage of services. I understand that I am responsible for any deductibles, co-pays, coinsurance, non-covered services or services deemed “not medically necessary" by my insurance company. Co-pays and coinsurance will be collected at the time of service. I may also choose to not bill my insurance for a specific visit, and I will then be responsible for the full cost of undiscounted services provided to me at that visit. I understand if my check is returned for non-sufficient funds (NSF) or written on a closed account, I will be responsible for a $25 processing fee. I understand that if I do not make my scheduled payments and/ or do not make payment arrangements with Adapt billing department, my account may be assigned to a third-party collection agency.

Assignment of Insurance Benefits

I understand that this serves as a direct assignment of my medical benefits from Medicare, Medicaid, other government carrier, or any commercial/ private insurance carrier, to be paid to Adapt. If I receive payments directly from my insurance company, I agree to bring them to Adapt for payment on my account.

Laboratory Information:

- In-clinic tests are courtesy billed to insurance companies by Adapt.
- Samples collected and sent to outside labs will be billed by the performing laboratory. Some locations have Mercy and Cordant available on-site for patient convenience but are not part of Adapt.

Fee Based Charges for Civil Subpoenas

For subpoenas issued for a civil matter, Adapt will invoice the attorney or other requester (plaintiff or respondent) a flat rate of $1000 per clinician per day. An invoice should be provided to the requester and should be paid prior to the appearance date. Waivers such as those for income considerations can be considered on a case by case basis.

Referrals

I understand that I may choose to receive diagnostic test(s) or health care treatment/service at a facility other than the one recommended by my health care practitioner. I understand that if I choose to have the diagnostic test, health care treatment or service at a facility different from the one recommended by my health care practitioner, I will be held responsible for determining the extent of coverage or the limitation on coverage as applicable. A health practitioner may not deny, limit or withdraw a referral solely because I choose to have the diagnostic test or health care treatment or service at a facility other than the one recommended by the health care practitioner.

Phone Messages, Texting, and Emailing

We may contact you about your healthcare using the phone numbers and email addresses that you provide us. This may include using an automated phone dialing system, pre-recorded or synthetic voice messages, texting, or email. When we contact you in this manner, you will be given the opportunity to opt out of receiving similar communications going forward. Our messages may include, but are not limited to, information about appointment reminders, discharge planning, billing, prescription reminders, research opportunities, our products and services, treatment alternatives, your general health, and regulatory notices provided in lieu of first-class mail. Because texts and emails are not encrypted, there is a risk that someone else could read or access these messages. We therefore take steps to limit the amount of protected health information that they contain. If you do not wish to receive these types of text or email messages, please let us know, and we will have you sign our opt out form. You may also opt out from receiving text messages from Adapt at any time by replying STOP to any text message received.

Advanced Directives

I acknowledge that Adapt provides an opportunity at admission to complete or provide copies of any advanced directives. If I receive services from any Adapt state certified behavioral health programs, staff will provide me information about the Oregon Declaration for Mental Health Treatment Form, its purpose, and contact information for a person who can answer additional questions.

Voter Registration

I understand that staff will offer an opportunity to register to vote during admission.

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Notice of Privacy Practices

I understand that it is Adapt policy to offer patients a printed copy and chance to review the HIPAA Notice of Privacy Practices.

Patient Rights

In addition to the HIPAA Notice of Privacy Practices, I understand that it is Adapt policy to offer patients a printed copy and chance to review the following upon admission to any of Adapt state certified behavioral health programs:

- Individual Rights Policy
- Grievance Policy and Form
- Service Delivery Policies

Important Information for the Client

To provide or pay for health services: If Adapt Integrated Health Care is acting as a provider of your health care services or paying for those services under the Oregon Health Plan or Medicaid Program, you may choose not to sign this form. That choice **will not** adversely affect your ability to receive health services **unless** the health care services are solely for the purpose of providing health information to someone else and the authorization is necessary to make that disclosure. (Examples would be: assessments, tests, or evaluations).

Your choice not to sign **may affect** payment for your services if this authorization is necessary for reimbursement by private insurers or other non-governmental agencies.

This is a Voluntary Form. Adapt Integrated Health Care cannot condition the provision of treatment, payment, or enrollment in publicly funded health care programs on signing this authorization, except as described above. However, you should be given accurate information on how refusal to authorize the release of information may adversely affect coordination of services. If you decide not to sign, you may be referred to a single service that may be able to help you and your family without an exchange of information.

You are entitled to a copy of this authorization.

This authorization is voluntary and is meant to confirm your directions.

Redisclosure: A written consent to use or disclose records for treatment, payment, or health care operations may be subject to redisclosure by the recipient and no longer protected by this part.

This consent cannot be combined with a consent for use and disclosure of records (or testimony relaying information contained in a record) in a civil, criminal, administrative, or legislative investigation or proceeding.

Help Using This Form: *Terms Used*: Mutual exchange allows information to go back and forth between Adapt Integrated Health Care and the person or organization listed on the authorization.

Assistance: Whenever possible, an Adapt Integrated Health Care staff person should fill out this form with you. Be sure you understand the form before signing. Feel free to ask questions about the form and what it allows. You may substitute a signature with making a mark or by asking an authorized person to sign on your behalf.

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Minors: If you are a minor, you may authorize the disclosure of mental health or substance abuse information if you are age 14 or older; for the disclosure of any information about sexually transmitted diseases or birth control regardless of your age; for the disclosure of general medical information, if you are age 15 or older.

Special Attention: For information about HIV/AIDS, mental health, genetic testing , or alcohol/drug abuse treatment, the authorization must clearly identify the special information that may be disclosed.

By reading and signing this form, I accept my rights and responsibilities as a patient and consent to the treatment and services provided by Adapt. In addition, by signing this form, I certify that I have not withheld insurance coverage information existing at the time of this service and that no other insurance coverage exists beyond that which I have provided. I accept full responsibility for all charges whether they are covered by insurance or not. I have authorized Adapt to release all information necessary to my insurance company to make payment. I have read and understand the above information and give authorization for payment of insurance benefits to be made directly to Adapt for services provided, including my substance use treatment information as part of the single consent for treatment, payment, and health care operations.

Print Name: _____

Relationship to Patient: _____

_____	_____	_____
Patient Signature	**Parent/Legal Guardian Signature**	**Date**

OFFICE USE ONLY

We attempted to obtain written acknowledgement of our Notice of Privacy Practices and other agency policies on this document, but acknowledgement could not be obtained because:

- ☐ Individual refused to sign
- ☐ Communications barriers prohibited obtaining the acknowledgement
- ☐ An emergency prevented us from obtaining acknowledgement
- ☐ Other (Please Specify): _____

_____

Adapt Staff Signature:_____

APPOINTMENT & PICK-UP AUTHORIZATION

____________________	____________________	______	____________________
Legal Last Name	**First Name**	**MI**	**Date of Birth**

The people you list on this form can help you make or cancel appointments. They can also pick up papers, prescriptions, and other information for you. However, we are not allowed to talk with them about your medical or mental health information. If you want us to share your health information with someone else, you'll need to fill out another form called a Release of Information (ROI).

____________________	____________________	____________________
Contact Name	**Relationship**	**Phone Number**

(check all that apply)

☐ Appointment management
☐ Pick up items from clinic, such as medications, hard copy prescriptions, and correspondence
☐ This is a person Adapt may contact if I have a medical emergency during my visit.

____________________	____________________	____________________
Contact Name	**Relationship**	**Phone Number**

(check all that apply)

☐ Appointment management
☐ Pick up items from clinic, such as medications, hard copy prescriptions, and correspondence
☐ This is a person Adapt may contact if I have a medical emergency during my visit.

____________________	____________________	____________________
Contact Name	**Relationship**	**Phone Number**

(check all that apply)

☐ Appointment management
☐ Pick up items from clinic, such as medications, hard copy prescriptions, and correspondence
☐ This is a person Adapt may contact if I have a medical emergency during my visit.

The Authorization may be changed or revoked in writing at any time. It will remain in effect until that time. By signing below, I acknowledge that this document was given to me in a language that I understand either in writing or as read to me in its entirety. If I am signing this document on behalf of another person, I acknowledge that I am consenting on behalf of the patient.

______________________________ ______________________________
Patient Signature **Date**

______________________________ ______________________________
Parent or Legal Guardian Signature **Relationship to Patient**

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Interpretation Services Available

American Sign Language

Point to your language. An interpreter will be called. There is no cost to you. It is your right.

Chinese 中文

请指出您的语言。我们将为您安排一位口译员。您无需支付任何费用。这是您的权利。

Spanish Español

Señale su idioma. Se llamará a un intérprete. No tendrá ningún costo para usted. Es su derecho

French le français

Indiquez votre langue. Un interprète sera appelé. Cela ne vous coutera rien. C'est votre droit

Korean 한국어

당신의 언어를 가리켜 주세요. 통역사가 호출될 것입니다. 비용은 들지 않습니다. 이것은 당신의 권리입니다

Japanese 日本語

「ご自身の言語を指さしてください。通訳が呼ばれます。費用はかかりません。これはあなたの権利です。」

German Deutsch

Zeigen Sie auf Ihre Sprache. Eine Dolmetscherin wird gerufen. Es entstehen Ihnen keine Kosten. Es ist Ihr Recht

Mon-Khmer, Cambodian ខ្មែរ

សូមចង្អុលទៅភាសារបស់អ្នក។ នរណាម្នាក់នឹងត្រូវបានហៅមកបកប្រែ។ អ្នកមិនត្រូវបង់ថ្លៃអ្វីឡើយ។ នេះជាសិទ្ធិរបស់អ្នក។

Persian فارسی

به زبان خود اشاره کنید. یک مترجم فراخوانده خواهد شد. این برای شما هیچ هزینه‌ای ندارد. این حق شماست

Romanian română

Arătați spre limba dumneavoastră. Va fi chemat un interpret. Nu veți avea niciun cost. Este dreptul dumneavoastră

Russian Русский язык

Укажите на свой язык. Будет вызван переводчик. Это бесплатно для вас. Это ваше право

Cushite Kushiyad

Farta ku fiiq luqaddaada. Turjubaan ayaa laguugu yeeri doonaa. Kharash kugu ma baxayo. Waa xuquuqdaada

Thai ภาษาไทย

ชี้ไปที่ภาษาของคุณ จะมีการเรียกหาล่าม คุณไม่ต้องเสียค่าใช้จ่ายใด ๆ นี่คือสิทธิของคุณ

Ukrainian українська мова

Вкажіть на свою мову. Буде викликано перекладача. Це безкоштовно для вас. Це ваше право

Vietnamese Tiếng Việt

Chỉ vào ngôn ngữ của bạn. Một thông dịch viên sẽ được gọi. Bạn sẽ không phải trả bất kỳ chi phí nào. Đây là quyền của bạn

Arabic العربية

أشر إلى لغتك. سيتم استدعاء مترجم. لن تتحمل أي تكلفة. هذا من حقك

Point to your language.

An interpreter will be called.